

GREETINGS TO EVERYONE ON THE MOORLANDS ESTATE FROM MOORLANDS RESIDENTS' ASSOCIATION



We hope you are all staying safe and positive and uplifted. The summer months are coming, and we have had a few good days of sun. Your committee members are collating information to best help serve and help those who have fallen on tough times as well as keeping the team safe. Here is a brief run-down of activities.

**Watch out for the AGM coming soon. Zoom details to follow, watch your letterboxes**

OUR MP



The MRA team held a meeting with Helen Hayes MP on the Moorlands to raise the concerns with MTVH, she recalls the previous meetings held and felt disappointed with the level of concerns still outstanding. She has requested regular updates from us with a view to discussing residents' concerns directly with MTVH. We will keep you updated as to these conversations.

GAS WORKS



MTVH are continuing works in conjunction with a Network Plus to convert all properties to an independent gas supply as part of the upgrade works to the Moorland Estate. This now needs to be completed **BY OCTOBER 2021**. MTVH have arranged for British gas to supply these gas meters, so there is no longer a need for you to contact your current electricity supplier, but MTVH. Please contact 020 3535 3535 as soon as possible to have your gas meter installed. This work must be completed so that you do not lose gas supply to your property when the estate is switched over to the new network during October 2021. If you already arranged for a gas meter or there is a gas meter installed at your property then please contact Harvey Smith at harvey.smith@networkplus.co.uk or on mobile: 07741 726 080 to arrange for this to now be connected.

**Loughborough Park** if there is a gas meter box in your garden, this will be relocated onto the new brick walls which are currently being built. Please do not request a gas meter before this work is completed. Harvey will keep all residents updated on progress

SAFER NEIGHBOURHOOD



You may be aware of recent anti-social behavior on the Moorland roadside of the estate outside of Southwyck house on the green. If you have any information please contact crime stoppers on 0800 555 111. Brixton police station and its officers will be patrolling in and around the Moorlands to prevent further incidents. These types of crimes blight our neighborhood and put our children and families at risk of being caught up in unwanted events. Your MRA team are contacting the safer neighborhood teams to see where we can be of assistance and get an updates on any events we may need to be aware of so we can communicate to the community. If you or your family are impacted by youth violence please do not suffer in silence. Call crime stoppers who will act on all leads anonymously as well as offering advice and support if needed. If you believe there is a possibility of serious crime then please call 999.

You are reminded no unauthorised barbeques or events are to be held in Corry Drive as instructed by MTVH. They have instructed the police to seize any DJ equipment and also move people on.

HEALTH MATTERS



Feeling Low, stressed or anxious?

For urgent help, contact your GP, the SLAM crisis line on 0800 731 2864 or the Samaritans on 116 123

**The refuge** freephone, 24-hour National Domestic Abuse Helpline 0808 2000 247

<https://www.nationaldahelpline.org.uk/> **Shelter** (independent housing needs advice)

[https://england.shelter.org.uk/housing\\_advice/coronavirus](https://england.shelter.org.uk/housing_advice/coronavirus)

## REPAIRS



The MRA Team has raised concerns with MTVH on issues with the repairs process. Each time you log a repair you should be provided with an MTVH REFERENCE NUMBER – if you use the online portal these should be listed in your portal under repairs. If you find these are closed without the works being completed please quote this reference number. If the repair continues please ask for this to be treated as a complaint and again obtain the reference number and NAME on who is dealing with your complaint. If this again fails please contact the MRA with the reference number so we can escalate internally. Richard Laidlaw is currently your MTVH housing manager for general housing concerns (BUT NOT FOR REPAIRS) you can contact him by contacting MTVH on 020 3535 3535 or by the online portal <https://mtvh.online/>. For all repairs (please ASK for and KEEP the job reference number(s) handy for follow-ups or escalations.

## ANTISOCIAL BEHAVIOUR



**DO YOU KNOW WHERE YOUR CHILDREN ARE?** As you have heard on social media threads children are being abducted in London especially in the North & South London. There have also been reports here on the Moorlands. If you see suspicious activity, please call the police on 999. Because these abductors use vehicles try to get the license plate & descriptions if you can without putting yourself in danger. Antisocial behavior can have a lasting impact on neighborhoods and communities as it often leads to an increase in crime, particularly violence and criminal damage. If you've witnessed antisocial behavior of any kind, report it using our quick and simple online tool <https://www.met.police.uk/ro/report/asb/asb/report-antisocial-behaviour/> or if you wish to report serious crime, please call 999.

## FLY-TIPPING



Fly tipping is on the increase on the Moorlands, each week this is cleared by Lambeth, but this isn't a free service. This costs MTVH each time there is a collection which is then passed on to the residents (within raised rents and service charges). Items in good, usable condition can be donated to local charities. Some charities offer free collections, for example [Emmaus](#) or [British Heart Foundation](#). Lambeth can collect large, unwanted items that you cannot reuse or recycle, if they will not fit in your wheelie bin Each collection costs £17.00, for up to 2 separate items or 2 bags. Additional items cost an extra £8.00 each. Contact 020 7 926 6000

## HELP IN THE COMMUNITY



If you are in urgent need of a food parcel your local community charity **Brixton soup kitchen and Lambeth** will be happy to help. Please either visit the Brixton Soup Kitchen at 297-299 Coldharbour Lane, Brixton, London SW9 8RP or Send them an email [brixtonsoupkitchen@gmail.com](mailto:brixtonsoupkitchen@gmail.com) or telephone 07538 419 514.

**Lambeth** (food voucher required) Our foodbank works with several different agencies, such as Citizens Advice, children's centres and health visitors. To find out more about the agencies that hold Lambeth vouchers and how you can get help, please contact them on 0808 2082138 for free.

Or **Southwyck House Pantry** (Behind Moorlands Road, Southwyck House Entrance). Open most weekends 11:00am – 3:00 pm. Fresh produce, canned and dry goods are available. A donation of £5 would be welcome (but is not necessary)

## RAILTON ROAD LOW TRAFFIC NETWORK



Introduction of a LTN zone along Coldharbour Lane (opposite Tesco's Express), has stalled, (full info can be found here [https://beta.lambeth.gov.uk/sites/default/files/2021-03/Railton%20LTN%20Monitoring%20Stage%201%20Report%20Appendices\\_SYSTRA\\_FINAL.pdf](https://beta.lambeth.gov.uk/sites/default/files/2021-03/Railton%20LTN%20Monitoring%20Stage%201%20Report%20Appendices_SYSTRA_FINAL.pdf)).

**Your Moorland Residents Association,  
working to make our estate  
a better place to live**